

DESTINY ASSIAN YOUNG

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PROFESSIONAL SUMMARY

A highly skilled IT professional with over 14 years of experience in designing, implementing, and maintaining complex IT infrastructure systems. Proficient in network administration, cybersecurity management and cloud computing. Adept in communicating with technical and non-technical language. A team player in a collaborative work environment.

SKILLS

IT Operations . Cybersecurity Management . Threats, Risks Assessment and Vulnerabilities . Incidence Response Detection and Management . Network/Server Management. Security Frameworks and Controls (NIST, CIS, ISO 27001, NDPB) . SIEM Tools and Security Operation Centre Management . Computer Hardware Engineering/Maintenance . Office 365 Cloud Security and Administration . Backend/Frontend Web Development. Security Hardening . IT Support Engineering. Security Audit and Compliance . Training . Consulting

EXPERIENCE (18 YEARS)

OIL AND GAS FREE ZONES AUTHORITY — Onne, Nigeria

March 2017– Till Date

Manager (Technology Infrastructure and IT Operations) – JOB RESPONSIBILITIES

- Provide leadership direction on information and communication technology matters.
- Plan, Design, develop and implement strategic IT initiative, taking into consideration the Authority's broader vision, mission direction and corporate goals.
- Ensure effective oversight and management of all ICT resources and operations including human resources, development of budgets and procurement of hardware, software, services, and facilities necessary for the optimal operation of the Authority's IT and Enterprise Network Infrastructure.
- Develop the Authority's IT and Data Protection policy and enforce compliance with the necessary regulations.
- Monitor and evaluate all the operations and functions of the Authority's IT systems.
- Represent the Authority at conferences, especially on issues relating to IT.

Achievements:

- Designed and developed the Authority's website and digital communications platforms that earns the Authority's on No. 1 ranking spot for 3 consecutive years (2018- 2020) on the Presidential Executive Order on Ease of Doing Business (Business Efficiency Category).
- Migrated the on-premises email services to the cloud using Office 365 Cloud services, thereby enabling 247 internal and external communications among stakeholders.

- Developed the Authority's IT and Data Protection policy in compliance with the Government recently signed National Data Protection Law.
- Represent the Authority at various conferences, especially on issues relating to IT.
- Part of the project development team that implemented the current Free Zone Enterprise Management System using Oracle Cloud. A project with a budget of USD50,000.
- Organize in-house IT and Cybersecurity awareness training.

NIGER DELTA DEVELOPMENT COMMISSION — Port Harcourt, Nigeria

January 2017 – November 2018

Personal Assistant (ICT) to the Managing Director/CEO - In charge of managing the MD's personal digital communications platforms and advising on IT Matters

- Designed and developed the Managing Director's personal digital communications (Website, Facebook, Twitter, Instagram, etc.)
- Managed the MD's day-to-day digital communication strategy as it regards his daily activities.
- Developed a comprehensive communication plan for every project the MD conceived.
- Conducted IT training and cybersecurity awareness training for staff under the MD's office.
- Organize in-house IT awareness training.

PROFESSIONAL SERVICES

UNIVERSITY OF UYO

September 2010 – October 2010

PROJECT: Conceptualization, design, and implementation of **Geographic Information Systems Lab**

- Designed and Implementation of Client-server Network Infrastructure of 40 computers the for the GIS lab.
- Purchase, installation and licensing of GIS software.
- IT/Technical Support services.
- Post-infrastructure preparation of the lab preparatory for NUC accreditation of the GIS programme.

OFFICE OF THE STATE SURVEYOR GENERAL, AKWA IBOM STATE

September 2008 – October 2015

PROJECT: Design and implementation of **Network Infrastructure and IT Support Services**

- Design and implementation of a Client Server Network Infrastructure for hosting Survey and Geo-spatial data.
- Purchase and Installation of Computer Workstations and PCs
- Hardware Maintenance and Repairs
- IT Support Services and training

AKWA IBOM WATER COMPANY LIMITED — Uyo, Nigeria

August 2006– November 2016

Snr IT Officer (Computer/Networks) – JOB RESPONSIBILITIES

- Designed and developed the Company's Water Consumer's Billing Systems.
- Took part in the GIS Project to create geo-spatial data of Water consumers in Akwa Ibom State.

- Designed and implemented a Point-to-point Network connecting all 27 Area Offices (Headworks) to the Headquarters for easy administration.
- Manage the entire Company's IT Systems and Networks.
- Organize in-house IT awareness training.
- Offer Technical Support to employees within the organization.

NITOKS CONSULTANT LIMITED — Lagos, Nigeria

August 2005– August 2005

Data Entry – JOB RESPONSIBILITIES

- Enumeration of AKWCL Water Consumers.
- Preparation of AKWCL Water Consumers Geo-spatial data using ArcGIS Software and mapping.
- Design and development of Akwa Ibom Water Company Ltd Water Consumers Geo-spatial map.

EDUCATION

Doctor of Business Leadership (in view)

University of South Africa | South Africa

Master of Science (Computer Science) (in view)

Paul University | Akwa Ibom State

Master of Science (Digital Transformation) – First Class December 2023

Nexford University | Washington DC, United States

Master of Business Administration (Cybersecurity) - Distinction December 2020

Nexford University | Washington DC, United States

Master of Technology (Information Technology) - Merit October 2015

University of South Africa | Pretoria, South Africa

Bachelor of Science (Hons) - Computer Science – 2.1 July 2013

Tansian University | Umuaya, Anambra State, Nigeria

Higher National Diploma (Computer Science) – Upper Credit November 2010

OSISATECH Polytechnic | Enugu, Enugu State, Nigeria

PROFESSIONAL QUALIFICATIONS

Post Graduate Diploma (*Information Technology*)

December 2011

Institute of Data Processing Management of Nigeria

Graduate Diploma (*Data Processing Management*)

November 2010

Institute of Data Processing Management of Nigeria

Professional Diploma (*Computer Data Engineering*)

October 2009

Institute of Data Processing Management of Nigeria

ADDITIONAL CERTIFICATE COURSES

Certificate (*Advanced Artificial Intelligence & Robotics*)

October 2023

Nexford University | Washington DC, United States

Certificate (*Management Essentials*)

November 2023

Nexford University | Washington DC, United States

Certificate (*LAN & Network Administration – CISCO Modules*)

September 2008

TTC Mobile Ltd | Lagos, Nigeria

Certificate (*Field Support Engineering -GSM*)

September 2008

TTC Mobile Ltd | Lagos, Nigeria

PROFESSIONAL IT CERTIFICATIONS

1. Microsoft Certified Technology Specialist (**MCTS**)
2. Microsoft Certified Information Technology Specialist (**MCITP**)
3. Google **IT Support** Engineer Professional Certificate
4. Google **Cybersecurity** Professional Certificate

5. Career Essentials: Microsoft **Business Analyst** Professional Certificate
6. Career Essentials in **System Administration** by Microsoft

MICROSOFT IT ACHIEVEMENT CERTIFICATES

1. Create, configure, and manage identities.
2. Explore identity synchronization.
3. Implement and manage external identities.
4. Implement and manage hybrid identities.

COURSERA CERTIFICATES:

1. Cybersecurity Threats - Vulnerability and Countermeasures - **Department of Homeland Security**
2. Cybersecurity Introduction – **International Business Machine (IBM)**, USA
3. Information Security (Introduction & Context), **Royal Holloway University of London**
4. Introduction to Cybersecurity, **New York University Tandon School of Engineering**
5. Fundamentals of Digital Marketing - **Google**
6. Introduction of Project Management Fundamental – **Google**
7. Introduction to Critical Infrastructure Protection – **OPSWAT**

LINKEDIN LEARNING PATH CERTIFICATES:

1. **Master Digital Transformation** (Learning Path with 33 Certificates)
2. **Master Cybersecurity Management** (Learning Path with 8 Certificates)

LINKEDIN CERTIFICATES:

1. Information Security Frameworks
2. Artificial Intelligence for Cybersecurity
3. Risk Management for IT & Cybersecurity Managers
4. Certified Information Systems Security Professional - CISSP
5. Certified Cyber Security Professional - CCSP
6. Ethical Hacking: Introduction to Ethical Hacking
7. Ethical Hacking: Wireless Networks
8. Troubleshooting Your Network with Wireshark
9. Microsoft Office 365: Advanced Threat Protection
10. Introduction to Web Design and Development
11. Introduction to Web Design and Development
12. Learning Computer Forensics
13. Building #ISO27001 Information Security Management Systems (Cybersecurity) Compliant Program.
14. Introduction to Cybersecurity Tools and Cyber Attacks
15. Data Analytics for Students
16. Generative AI: The Evolution of Thoughtful Online Search

PROFESSIONAL ASSOCIATION MEMBERSHIPS

- Computer Professional Registration Council of Nigeria (CPN)
- Nigeria Computer Society (NCS)
- The British Computer Society, Chartered Institute for IT, (BCS), UK
- Chartered Institute of Administrators (CIA)
- Nigeria Institute of Management (Chartered)

- International Association of Engineers (IAENG)
- Institute of Electrical Electronics Engineers (IEEE)
- Institution of Engineering and Technology (IET), UK

PUBLICATIONS

- MTech (Information Technology) Dissertation: Improving the Adoption of Cloud Computing by SMES in Nigeria | University of South Africa, URL: <https://uir.unisa.ac.za/handle/10500/19212>
- Journal Publication: Accelerating the Adoption of Cloud Technology by SMEs in Nigeria | IISTE, URL: <https://www.iiste.org/Journals/index.php/IKM/article/view/44187>

BIOGRAPHICAL INFORMATION

NATIONALITY: Nigerian

STATE: AKWA IBOM STATE

LGA: NSIT IBOM

LINKEDIN LEARNING PATH COURSES ADDENDUM

Master Digital Transformation:

1. Foundations of the Fourth Industrial Revolution (Industry 4.0)
2. RPA, AI, and Cognitive Tech for Leaders
3. Digital Transformation
4. Business Collaboration in the Modern Workplace
5. Strategic Agility
6. Leading with Innovation
7. The Future of Performance Management
8. Charlene Li on Digital Leadership
9. Customer Service Leadership
10. Artificial Intelligence for Marketing
11. Introduction to Digital Twins
12. Digital Twins
13. Cloud Architecture: Core Concepts
14. Introduction to Quantum Computing
15. Big Data in the Age of AI
16. Artificial Intelligence Foundations: Thinking Machines
17. Blockchain Basics
18. Learning Cloud Computing: Core Concepts
19. IoT Foundations: Fundamentals
20. IoT Foundations: Standards and Ecosystems
21. Agile Development Practices
22. Agile Foundations
23. Stay Lean with Kanban
24. Building and Managing a Cybersecurity Program
25. Leading a Customer-Centric Culture
26. Design Thinking: Understanding the Process
27. Design Thinking: Implementing the Process
28. Learning Design Thinking: Lead Change in Your Organization
29. Frog's FEMA Disaster Relief Innovation
30. Learning Design Research
31. Learning Brainstorming
32. Design Thinking: Prototyping
33. Design Thinking: Venture Design

Career Essentials: Microsoft Business Analyst Professional

1. What Is Business Analysis?
2. Business Analysis Foundations
3. Agile Requirements Foundations
4. Business Benefits Realization Foundations
5. Requirements Elicitation and Analysis

6. Business Analysis Foundations: Business Process Modelling
7. Requirements Elicitation for Business Analysts: Interviews
8. Business Analyst and Project Manager Collaboration
9. Project Management Foundations: Requirements
10. Managing Projects with Microsoft 365
11. Learning Data Science: Understanding the Basics
12. Managing Data with Microsoft 365

Master Cybersecurity Management:

1. The Cybersecurity Threat Landscape
2. Building and Managing a Cybersecurity Program
3. Leveraging Security Metrics in Your Organization
4. CISO Foundations: Influencing the Board and C-Suite
5. Cybersecurity Outsourcing: Vendor Selection and Management
6. Building Your Cybersecurity Talent Pipeline
7. Building a Cybersecurity Awareness Program
8. Crisis Communication Planning After a Ransomware or Other Cybersecurity Attack